

Council Details

Name	Type of Council	Housing in-house or ALMO	Stock numbers	Resident Engagement Methods
Brighton and Hove City Council	Unitary	In-house	14,452	<ul style="list-style-type: none"> - Local resident associations - Area panels - resident-led groups - Conferences - Tenant and resident scrutiny panel
Wokingham Borough Council	Borough	In-house	3,409	<ul style="list-style-type: none"> - Tenant produced magazine - Events and community fun days - Tenant involvement groups: Tenant and Landlord Improvement Panel; Communications Group; Neighbourhood and Communications Group; and Repairs and Maintenance Group - Tenant involvement Annual General Meeting
Cornwall Council/Cornwall Housing	Unitary	ALMO	10,500	<ul style="list-style-type: none"> - Litter picks - Estate monitors - Forming a Tenants and Residents Association - Cornwall Housing's Tenants' Forum - Public Meetings - Neighbourhood gatherings - Area representative - Estate monitors/communal cleaning - Focus groups - My Opinion Matters (MOM) survey - Mystery Shoppers - Tenant Led Scrutiny Panel - Complaints Appeals Panel - Tenants' Forum

Isle of Anglesey	Unitary	In-house		<ul style="list-style-type: none"> - Questionnaires or surveys - My Home tenant portal - Housing Roadshow including an estate walkabout - Community Clean-up day - Environmental projects - Tenant training; learn how to use a computer, budgeting skills or art - Tenant and Resident Association - Intergenerational Project - Sheltered Housing Forum - Task and Finish Group - Publication group - Repairs and Maintenance Forum - Tenant Auditor - Voice panel - Tenant Scrutiny (coming soon)
Bristol City Council	Unitary	In-house	29,197	<ul style="list-style-type: none"> - Service user groups - Housing scrutiny panel - Neighbourhood and partnership forum meetings - Environmental improvement programme -

Swindon Borough Council	Unitary	In-house	10,265	<ul style="list-style-type: none"> - Swindon tenants' voice - Housing sounding board - Tenant scrutiny panel - Tenant association for sheltered housing - Tenant academy
Stevenage Borough Council	District	In-house	8,400	<ul style="list-style-type: none"> - Housing Management Board - Customer Scrutiny Panel - Resident inspectors - Housing service specific groups and local communities - Customer pool - Tenant training opportunities

Charnwood Borough Council	District	In-house	5,845	<ul style="list-style-type: none"> - Resident groups - Resident training - Senior citizens forum - Leaseholders' forum - Repairs scrutiny group - Tenant reading panel - Focus groups - Housing management board
Cambridge City Council	District	In-house	7,115	<ul style="list-style-type: none"> - Housing regulation panel - Resident inspectors - Housing scrutiny committee - Tenant and leaseholder garden competition - Residents' meetings and events - Digital champions
Carmarthenshire County Council	Unitary	In-house	9035	<ul style="list-style-type: none"> - Area tenant networks - Tenant and Resident associations - Sheltered Housing Groups -Community champions, time credits, pride in your patch, estate improvements - Carmarthenshire Homes Standard working group -Housing Services Advisory Panel

Housing Board Details

Housing Board/Committee?	Composition	Decision Making Board/Advisory?	Remuneration	Frequency of Meetings
Yes - (Housing Committee)	Councillor-only	Decision making	Yes - Chair and Deputy Chair	2-6 times yearly
N/A	N/A	N/A	N/A	N/A
Yes (through CORSERV - a company established by Cornwall Council to provide strategic direction for its existing arm's length and commercial trading companies including Cornwall Housing)	Councillors, Tenants and Independents	Advisory	Unclear	9x a year

<p>Yes (Anglesey Housing Partnership)</p>	<ul style="list-style-type: none"> - Senior Leadership Team – one member - County Council Cabinet Member for Housing and Social Services - County Council Head of Housing Services - Head of Planning Services - County Council Manager of Joint Planning Policy - Housing Strategy and Development Manager - County Council Chief Executives and / or Director Grŵp Cynefin North Wales Housing Association Pennaf - Representative North Wales Police - Representative Welsh Assembly Government - Representative National Association of Estate Agents - Chair Anglesey Landlords Forum - Representative Betsi Cadwaladr Local Health Board - Representative Probation Service - Representative Horizon - Representative Homelessness Forum - Representative Energy Island Programme 	<p>Decision making</p>	<p>Unclear</p>	<p>At least 3 times a year</p>
<p>Yes (Housing Management Board)</p>	<ul style="list-style-type: none"> - 4 Councillors (the Executive Member and a representative of each of the other main parties - 6 Tenants, leaseholders - 1 independent housing professional 	<p>Advisory</p>	<p>Unclear</p>	<p>6-8 weekly</p>

<p>Yes - Cabinet Member Advisory Group</p>	<p>6/7 councillors, including opposition councillors, and 6/7 tenants/leaseholders drawn from various tenant groups, e.g. TASH (sheltered housing group). No standing places for external individuals, but they may be invited along. Tenants on the scrutiny panel are excluded.</p>	<p>Advisory</p>	<p>No - reasonable expenses only</p>	<p>Quarterly minimum</p>
<p>Yes (Housing Management Board)</p>	<p>- 5 tenants and 1 leaseholder - 5 councillors - 2 key staff</p>	<p>Advisory</p>	<p>No - expenses only</p>	<p>Monthly</p>

Yes (Housing Management Board)	<ul style="list-style-type: none"> - 4 tenants/leaseholders, selected by a panel comprising the Strategic Director, lead officer for tenant participation, a representative of a recognised independent tenant participation organisation and other Borough Council officers if deemed appropriate by the Strategic Director - 3 Borough Councillors, who must not be Cabinet Members or Cabinet Support Members - 1 independent 	Advisory	Unclear	Every 2 months
Yes (Housing Scrutiny Committee)	5 Council tenants and 1 leaseholder	Decision making	£220 - £880 annual salary depending on amount of time given to role	Unclear
Yes (Housing Services Advisory Panel)	6 councillors and 6 tenants	Advisory	No - expenses only	Six times a year

Summary of Terms of Reference	Scrutiny Board/Panel?	Composition
This Committee has overall responsibility for the Council's housing functions, including Council housing, homelessness, allocations and standards of housing in the area.	Yes (name: Tenant and Resident Scrutiny Panel)	Council tenants and leaseholders
N/A	Yes (name: Tenant and Landlord Improvement Panel)	<ul style="list-style-type: none"> - Tenants from each of the Working Groups (usually the Chairperson or the Vice Chairperson) - 1 Councillor from each of the main parties represented on Wokingham BC - The Council's Executive Member(s) with Housing portfolio (open invite to attend) - Officers from Wokingham BC to include the Head of Housing, the Service Manager for Tenant and Leaseholder Involvement and other invited officers as required - Co-optees as necessary
Not available	Yes (Tenant Led Scrutiny Panel)	<ul style="list-style-type: none"> - 5 members from Cornwall Housing Tenants Forum - 4 non involved tenants - 2 other Cornwall Housing customers: 1 leaseholder and 1 other customer

<p>The purpose of the Partnership is to provide a forum for members to work together to deliver the Local Housing Strategy and be the voice of housing on Anglesey. The Partnership will be instrumental in:</p> <ul style="list-style-type: none"> - providing strategic leadership; - shaping and setting the housing agenda; - building relationships and influencing decisions for the benefit of Anglesey; - drawing in resources from both traditional and alternative sources; - working together to improve the supply and quality of homes; and - create sustainable communities in Anglesey, particularly in relation to the delivery of the Anglesey Local Housing Strategy. 	<p>Coming soon</p>	<p>N/A</p>
<p>Set up to consider and advise on key issues affecting the City Council's Landlord Services (the management, maintenance, improvement and development of council tenancies and homes). Its role is to:</p> <ul style="list-style-type: none"> - Advise on development of the strategy for Landlord Services - Advise on and review the Landlord Strategy delivery plan and the key projects identified within the Strategy - Review overall, high level performance - Annually review the draft Business Plan and associated Capital and Revenue Budgets - Review risk and risk management arrangements - Review draft reports on key decisions to be taken by the Cabinet or Council - Be consulted on and advise the Director on key changes to strategy, key policies, significant service changes and development proposals - Maintain an overview of the development of tenant participation 	<p>Yes (Housing Scrutiny Panel)</p>	<p>12 places - all Bristol City Council tenants and leaseholders are eligible to apply with the exception of Housing Management Board members</p>

<p>ToR of the Housing Advisory Forum were: To consider housing policy and strategy issues that relate to Housing Management Services delivered by the Council to its tenants and leaseholders.</p>	<p>Yes (Tenant Scrutiny Panel)</p>	<p>8 Swindon tenants; members cannot hold office in any other Tenant Group of Swindon. They can however attend meetings as observers</p>
<p>The HMB's work includes:</p> <ul style="list-style-type: none"> - Involvement in the development of housing related strategies. - Involvement in the development of the housing business plan, how this is delivered and the key projects identified within the plan. - Involvement in budget setting for housing - Reviewing overall, high level performance. - Regular review of the Business Plan and associated Capital and Revenue Budgets. - Review and comment on draft reports on key decisions to be taken by the Executive. - Involvement and ability to comment on key changes to strategy, key policies, significant service changes and development proposals. 	<p>Yes (Customer Scrutiny Panel)</p>	<p>Up to 12 tenants and/or leaseholders</p>

<p>The Board will receive reports on matters relating to the Council's landlord functions. These will include:</p> <ul style="list-style-type: none"> - the HRA Budget, the Housing Investment Programme and the Housing Service Plan; - other matters relating to the delivery of the housing landlord function; - reviews of existing policies or the introduction of new policies relating to or affecting the Council's tenancies; - matters enabling tenant scrutiny and challenge as part of delivering coregulation of the housing landlord service; - performance of the housing landlord function 	No	N/A
<p>The Committee monitors the work done by the council every three months, to ensure residents' money is being well spent and services are of a good standard. It also decides on big improvement projects like the £8.8 million project to modernise the council's sheltered accommodation</p>	Yes (Housing Regulation Panel)	Tenants and leaseholders
<p>Consider, evaluate and advise on all housing services management and maintenance matters that affect tenants and residents including efficient and effective management, evaluating strategies and plans for management and maintenance, assess the HRA Business Plan, advise on the integration of objectives with those of the council.</p>	No	N/A

Scrutiny Board/Panel Details				Other Information
Decision Making Board/Advisory?	Remuneration	Frequency of Meetings	Summary of Terms of Reference	Other Information
Advisory (recommendations made to the Housing Committee)	No - only incurred expenses	Minimum 4 meetings per year	<ul style="list-style-type: none"> - Look at all aspects of the housing service on behalf of residents - See which parts of the service could be improved - Find examples of good practice to learn from - Suggest improvements directly to senior officers and councillor request information about the performance and plans for the housing service to use as evidence for its recommendations 	
Advisory (recommendations made to the Head of Housing)	Not clear	Monthly	<ul style="list-style-type: none"> - To oversee and analyse the Housing Service performance framework and to ensure regular reviews are undertaken; - To make recommendations to the Head of Housing in respect of service delivery and improvement; - To ensure that the Housing Service continues to be developed with full Tenant and Member involvement and commitment; - To ensure that Affordable Housing work programmes reflect and inform, tenants priorities as well the council's strategic objectives; - To resource an Involved Tenant member to attend the Affordable Housing Working Group and other strategic housing meetings within the Borough. 	
Advisory	No - travel and childcare expenses paid	Monthly	<ul style="list-style-type: none"> - It is a critical friend to Cornwall Housing Ltd (CHL) - Works in partnership with CHL to improve services, but the Scrutiny Panel remains independent - Works with Cornwall Housing Tenants' Forum (CHTF) and CHL Board to identify areas that need scrutinising - Reports its findings to tenants, other customers, CHL Board and CHTF - Identifies areas that are working well - Helps to improve services for Council tenants and other customers across CHL 	

N/A	N/A	N/A	N/A	
Advisory	Unclear	Monthly	<ul style="list-style-type: none">- Prioritise and oversee tenant led scrutiny activities- Collect evidence so housing services can be scrutinised- Look at the evidence and make recommendations for service improvements- Report recommendations to senior management and the Housing Management Board- Monitor and review agreed action plans- Tell other tenants what the panel is doing and encourage them to get involved	

Advisory	No - reasonable travel expenses	Quarterly. Members will attend the Housing Performance monthly meetings. A minimum of 1 and maximum of 3 members will attend each of these meetings on a rota.	<ul style="list-style-type: none"> - To ensure that Swindon Council provides a high quality housing service that retains tenants at the heart of the organisation - To work on behalf of tenants and leaseholders to ensure that SBC provides housing services that are of the highest standard and meet the tenants' needs - To ensure that Housing Services embeds the new regulatory framework o - To scrutinise and make recommendations to Cabinet relating to performance and proposal for targets each year - To commission review of policies and processes and to approve the actions and recommendations arising from those reviews and continue to monitor that appropriate action is being taken - To ensure tenants are consulted before major changes to Housing Services are implemented 	
Advisory	No - expenses only	6 weeks	<ul style="list-style-type: none"> - Scrutinise the performance - including complaints data to enable the panel to hold housing services to account - Complete service reviews of poorly performing services to identify recommendations for improvements: <ul style="list-style-type: none"> a. The results will be reported to the Housing Management Board. b. Service reviews will follow a project plan to collect robust evidence to justify recommendations c. The panel will monitor action plans following service review recommendations - Consider policies and strategies with a customer focus to confirm they meet customer needs and are equitable - To provide an opportunity for customers to get involved in improving services by acting as co-regulators in partnership with housing - Provide a mechanism to escalate suggestions and issues from customers in relation to service delivery 	

N/A	N/A	N/A	N/A	
Advisory	No - expenses only	Unclear	After the housing regulation panel scrutinise a service, they produce a report on any areas that must be improved. Their reports include deadlines on improvements that must, where possible, be put in place by the council over the following weeks and months. The housing regulation panel communicate their progress to all residents quarterly in Open Door magazine, seeking your views and feedback	
N/A	N/A	N/A	N/A	